

## REGISTRY OF PROCESSORS (2020-02-18)

### Register of our data processors

As personal data controller for your personal data as a customer, the following providers may be used as data processors for different scenarios.

Provider	Reason	Data	Country	Legal basis
<b>Affiliat Ltd</b>	Domain registration (.INFO, .ME & .MOBI)	Whois-information (ex. name, email, address, phone etc)	IE	Delivery of service according to agreement
<b>Apsis</b>	Newsletters and email information	E-mail address, name and customer number	SE	Delivery of service according to agreement
<b>Atlassian</b>	Product development and intern knowledge	The Jira and Confluence products are used for product development and internal knowledge sharing.	AU	Delivery of service according to agreement
<b>Atomia AB</b>	Customer and billing platform	Information that customers gives with registration to our services (name, email, address, phone etc)) and logging of customers user and IP in our systems.	SE	Delivery of service according to agreement
<b>Content Management AG</b>	Sitebuilder provider	Ip-address, e-mail address, customer number.	DE	Delivery of service according to agreement
<b>eBrand Services FBS SA / EuroDNS</b>	Domain registration, premium.	Whois-information (ex. name, email, address, phone etc)	LU	Delivery of service according to agreement
<b>Enom LLC</b>	Domain registration (All TLD – legacy)	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
<b>EURid vzw</b>	Domain registration (.EU)	Whois-information (ex. name, email, address, phone etc)	BE	Delivery of service according to agreement
<b>Ficora Oy</b>	Domain registration (.FI)	Whois-information (ex. name, email, address, phone etc)	FI	Delivery of service according to agreement
<b>Google GSuite</b>	Customer support and product life cycle management	Customer contact information, Customer billing information, Product configuration information	US	Delivery of service according to agreement
<b>Halon Security AB</b>	Mail filtering and anti-virus scanning	E-mail address, ip-address and scanning of content in email	SE	Delivery of service according to agreement
<b>Internetstiftelsen i Sverige</b>	Domain registration (.SE/.NU)	Whois-information (ex. name, email, address, phone etc)	SE	Delivery of service according to agreement

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<b>InterNetX GmbH</b>	Domain registration (All TLD – legacy)	Whois-information (ex. name, email, address, phone etc)	DE	Delivery of service according to agreement
<b>Intrum Justitia AB</b>	Debt collection	Information the customer gives upon registration that is required for invoicing and accounting (name, adress etc)	SE	Delivery of service according to agreement
<b>Iron Mountain Inc.</b>	Backup of thin registry whois data	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
<b>Jeeves Information Systems AB</b>	Economy system for bookkeeping and invoicing	Information the customer gives upon registration that is required for invoicing and accounting (name, adress etc)	SE	Delivery of service according to agreement
<b>Joker.com/CSL GmbH</b>	Domain registration (All TLD – legacy)	Whois-information (ex. name, email, address, phone etc)	DE	Delivery of service according to agreement
<b>LiveAgent</b>	Chat system for support and sales	E-mail address, name, customer number, ip-address and any info in communications.	US	Data required to deliver the support service's case management.
<b>LiveChat Inc</b>	Chat system for support and sales	E-mail address, name, customer number, ip-address and any info in communications.	PL	Delivery of service according to agreement
<b>Loopia AB</b>	Customer support and product life cycle management	Customer contact information, Customer billing information, Product configuration information, Customer web site data, Customer database data and Customer email data.	SE	Delivery of service according to agreement
<b>Loopia Group AB</b>	Staffs and systems within our company group	Information that customers gives with registration to our services (name, email, address, phone etc)) and logging of customers user and IP in our systems.	SE	Analysis of Servage's customer base for marketing purposes.
<b>Loopia Hosting AB</b>	Customer support and product life cycle management	Customer contact information, Customer billing information, Product configuration information, Customer web site data, Customer database data and Customer email data.	SE	Delivery of service according to agreement
<b>MaxMind Inc.</b>	Antifraudsystem	Information that customers gives with registration to our services (name, email, address, phone etc)) and ip address	US	Delivery of service according to agreement + Privacy Shield
<b>Name ISP</b>	Domain registration (All TLD – legacy)	Whois-information (ex. name, email, address, phone etc)	SE	Delivery of service according to agreement
<b>Officefactory</b>	Economy system for bookkeeping and invoicing	Information the customer gives upon registration that is required for invoicing and accounting (name, adress etc)	SE	Delivery of service according to agreement

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<b>Payex Sverige AB</b>	Payment gateway for credit cards Creditcard information	Creditcard information	SE	Delivery of service according to agreement
<b>Public Interest Registry (PIR)</b>	Domain registration (.ORG)	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
<b>Registry Services, LLC, A Neustar Company</b>	Domain registration (.BIZ)	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
<b>Salesforce</b>	Account management and sales follow ups.	Information that customers gives with registration to our services (name, email, address, phone etc)) and logging of customers user and IP in our systems.	US	Delivery of service according to agreement + Privacy Shield
<b>Signr Solutions AB</b>	Digitally signing agreements	Name, e-mail and personal/company identification number	SE	Delivery of service according to agreement
<b>Space2u Webhosting AB</b>	Customer support and product life cycle management	Customer contact information, Customer billing information, Product configuration information, Customer web site data, Customer database data and Customer email data.	SE	Delivery of service according to agreement
<b>The Rocket Science Group, LLC d/b/a Mail-Chimp</b>	Newsletters and email information	E-mail, name and customer number.	US	Delivery of service according to agreement + Privacy Shield
<b>Tucows Domains Inc.</b>	Domain registration (other TLD)	Whois-information (ex. name, email, address, phone etc)	CA	Delivery of service according to agreement
<b>Tucows Domains Inc.</b>	SSL-certificates	Information to validate SSL (name, email etc)	CA	Delivery of service according to agreement
<b>UC AB</b>	Credit checks	Name and personal identification number/ company number.	SE	Delivery of service according to agreement
<b>Uno Telefoni AB</b>	IP-phone and switch-board	Phone number and call recordings	SE	Delivery of service according to agreement
<b>Verisign Inc</b>	Domain registration (.COM/.NET)	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
<b>Zendesk Inc.</b>	Support- and ticket system	E-mail address, name, customer number, ip-address and any info in communications.	US	Delivery of service according to agreement + Privacy Shield



We will **not** disclose or sell your personal information to another third party unless we have your permission to do so.